**10.1 P**

Q) What are the possible ethical issues/dilemmas that might exist with the usage of your product?

A) It is extremely essential for both the company and the end user i.e. the customer to feel safe while storing their sensitive and confidential data .

Q) Who are the stakeholders in the scenario?

A) The stakeholders include the developers and the customers .

Q) What are the facts?

A) the facts are mentioned below :

1. The user i.e. any customer registers with the website to receive all the information about any recent recall updates associated with their car .
2. the first time users in order to register themselves with the company have to create an account which asks for their personal details like full name , ~~Date of birth, residential address and many more~~ , phone number, email address.

Q) What are the rights and duties of each of the stakeholders?

A) Rights:

* The end users have a right to give the feedback and their suggestions and personal opinions about the product